## Logo Design and Brochure Layout

# **CompassFamilyCare**

#### MISSION

We are committed to providing high quality, clientcentered and Customized Home Care services to our clients to assist them to lead dignified and independent lives in the comfort and safety of their own homes. Their individual needs are carefully assessed, understood and met through the selective assignment of qualified, trustworthy and compassionate personnel.

#### VISION

- To be known and valued for providing the highest standard of in-home care services within a corporate culture of Independence, Freedom and Enjoyment of Life.
- To be the provider of choice in the community.
- To be the employer of choice in the community.To be a financially viable agency.

#### VALUES

- Our mission and vision will be achieved through the application of our core values, which include: • keeping our client's health, quality of life and well-
- being central in the design and delivery of services; • treating and interacting with our clients with respect, dignity, compassion, empathy, honesty, and integrity while recognizing and maintaining confidentiality of
- client information;
  showing respect for all cultures, religions, ethnicities; sexual orientation, ages, gender and disabilities;
- recruiting, training and retaining competent staff;
  valuing, supporting, recognizing and appreciating our
- varing, supporting, recognizing and appreciating ou staff who are our greatest asset;
  nurturing a work environment that encourages
- Infitting a work environment that encourages personal enjoyment and enhances job satisfaction and performance through recognition and reward;
- developing and maintaining positive relationships with the community, including local Home Care and Health Care personnel/organizations;
- conducting our business in an accountable and responsible manner;
- adhering to the professional code of ethics of the Home Care industry; and,
- applying continuous quality improvement measures throughout our Agency.





#### ABOUT US

Compass Family Care is a non-medical home care agency that provides premier home care and personal assistance to meet your family needs. If you or someone you love has had a temporary setback or has become unable to live at home without assistance, we are here to help you.

We specialize in helping you Chart a Customized Path to INDEPENDENCE and FREEDOM so that you can ENJOY your life and have FUN with your FAMILY and FRIENDS. Our goal is to help you live as independently as possible in your own home.

Our management team alone has a combined experience of over 100 years working with families in geriatric, family and child care settings. Compass Family Care was founded specifically for the purpose of utilizing that experience to contribute to our community in a positive manner according to our Mission, Vision & Values Statement.

One phone call to our office is all it takes to get you headed down the right path. We will match you up with one of our hand-picked, fully insured and bonded Pathway Partners, all of which have been carefully screened utilizing background checks, drug tests and complete reference checks. The Pathway Partner is then thoroughly trained and is supervised by a licensed and experienced manager who will maintain contact with you at least monthly during the time you or your loved one is our client.

You will participate in customizing your service plan and any necessary changes to that plan will be communicated to you or approved by you in advance when possible. We provide service in increments of one hour to 24 hour live-in help. We also provide Respite services for Primary Caregivers so that they can take a break when caring for a loved one.

CALL US TODAY for a NO COST ESTIMATE for your Customized Path to Independence and Freedom!

### Services

We provide a *Pathway Partner* who will be your companion and personal assistant. They will provide you with any contracted service according to your *Customized Service Plan*. We can provide assistance with the basic tasks for daily living such as bathing, dressing, grooming and eating. Below are some of the services we can provide, but if you don't see what you are looking for all you have to do is ask. Our goal is to say YES to any reasonable, moral and legal request for a service that we are licensed to provide.



► Personal Assistance after Outpatient Surgery or Hospital Stay

Sitter Services during Acute Hospital, Rebabilitation or Skilled Nursing Stay

► Supplemental Care to Medical Home Health Services

► Assistance with Menu Planning, Shopping and Meal Preparation

► Light Housekeeping and Laundry

► Preventative Home Maintenance and Handy Man Services\*



► Safety Review and Home Modification to increase Safety and Mobility to Maximize Independence\*

- ► Travel Companions
- ► Transportation to Medical Appointments, Hair Appointments and other Social Activities



- ► Medication Reminders
- ► Full or Part Time Live In Help
- ► Respite Services

►Gift Certificates



\*Available in select service areas